



COVID-19 GUEST PROTOCOL

Before you travel and during your stay

Please do not travel to the cottages if, in the last 14 days, you have developed a high temperature, a new continuous cough, or have experienced loss of sense of smell/taste.

If you develop any of these symptoms during your stay you should contact us immediately for advice on obtaining a test and returning home to self isolate.

Keep your distance!

Please observe the need to keep a distance between yourself and other guests and people you meet on your travels in the area.

The laundry is a communal facility and particular care should be taken in this room, with only one person in the room at a time. Use the wipes provided to wipe handles. Sanitiser is also provided to help you maintain hand hygiene.

The Lynton pharmacy and many of the shops in the village will admit people individually or in couples one at a time. Please observe these measures.

Cleaning

We have added a number of practices to our cleaning regime in order to make sure that the cottage is safe for you. You will find in the guest folder a copy of our cleaning checklist.

You may notice that some items have been removed from the cottage in order to make cleaning and disinfecting more manageable.

The product used to disinfect the cottages is a medical grade, aqueous ozone disinfectant. It is an environmentally-friendly, product which doesn't leave any harmful residues.

How you can help us

At the end of your holiday it would greatly assist us if you could do the following:

- make sure you are able to leave the cottage on time (we need to deep clean the cottages for the next guests and we need the time to do our job safely and effectively);
- open the top windows in order to air the cottage;
- strip the bed and leave the linens and towels in the bags provided (in the wardrobe) in the bathroom;
- leave the cottage clean and tidy ready for us to do the changeover.

Thank you for your understanding and cooperation.